



## Welcome Information

Here you will find information on how to get here, what to bring, and what to expect during your stay. The Centre is developing and changing on a daily basis, so we invite you to keep your minds open and enjoy the amazing story which continues to unfold here at High Nature.

### Contact Us

Are you lost or running late? Please contact the Yurt Camp Manager: 07967 717 003

Please do not to leave an answer phone message, text message preferred - Thank you!

### What to Bring

We are located in a microclimate, so we get some of the best and worst weather. We advise our campers to come prepared for all weather conditions and we will do our very best to make you comfortable during your stay, whatever the weather! Yurt campers, please be aware that you are camping in a cotton canvas tent (albeit a luxurious one) and the weather has been a little unusual during the summer months recently.

#### We suggest you bring:

- ❖ Your own 'eco' washing up liquid, tea towels and dish clothes for your mobile kitchen unit and take them home with you. However, we provide these in the shared kitchen cabin.
- ❖ Clothing for hot weather, sun hats, sandals, sun cream, swimwear, beach games etc.
- ❖ Wet weather gear, wellies, and waterproofs, so you can still get out there and enjoy the landscape on those atmospheric blustery days!
- ❖ Warm clothes for those cool clear evenings.
- ❖ A torch (essential). It can get very dark here at night, and we prefer not to pollute the sky with bright flood lights.
- ❖ Your slippers?! Please always remember to remove your shoes and leave them on the doormat (inside) when entering the yurts & bell tents.
- ❖ Favourite kid's toys, books, games, movies etc. although we have some here to keep you entertained. We ask you to supervise your children when using our toys and equipment and leave them tidy for others - thank you. Maintaining a tidy kid's area is a constant never ending challenge for us!
- ❖ Electronic gadgets or a digital detox? Your choice 😊 Mains electricity is available in the shared yurt camp kitchen, front reception cabin and shared tunnel spaces.

- ❖ Cash / Debit Cards: Our nearest cash point is a ferry ride away in Salcombe, so we advise you to bring plenty of cash with you if you prefer to stay in the immediate area. However, we are in the process of getting a card machine.
- ❖ Picnic benches are provided outside the yurts, but guests may wish to bring their own comfy camping chairs for relaxing outside your tents.
- ❖ Sleeping masks and ear plugs? We feel the need to warn you that the wind can be a bit noisy here during a storm and the sun comes up early during the summer season!
- ❖ Finally, PLEASE let us know if anything is damaged so we can fix/replace it before the next arrivals, thank you :)

## What We Provide

**Yurts** - We try to provide you with everything you need. Yurts are furnished with a wood burner, beds, and futons for sleeping on, plus 12v lighting and additional furniture for sitting and storage etc. One basket of wood and kindling is provided, more available to purchase (£15 per barrow). Your linen pack (including a bath towel) will be provided in your yurt if you have ordered them. You will need to bring your own beach towel. Every yurt has a pic-nic bench and its own mobile kitchen unit.

**Bell Tents** - Our bell tents are a much simpler set up with double and single mattresses. You will need to bring your own camping kitchen but are welcome to use our washing up area, showers, and toilets at the back of the field. Your linen pack (including a bath towel) will be provided in your bell tent if you have ordered them. You will also need to bring your own beach towel.

### Shared Yurt Camp Kitchen Cabin (yurts only):

This is a shared facility should have everything you need for self-catering apart from your groceries, including gas hobs, a grill, 2 ovens, fridges, small freezer, storage cupboards for food, washing up facilities, pots, pans, crockery, cutlery, recycling bins, indoor and outdoor dining areas. We ask you to always leave the cabin clean and tidy for other campers and use the cleaning spray provided.

### Mobile Kitchen Units (yurts only):

We provide mobile kitchen units so that all our yurts can be independent if preferred. They include a sturdy work bench, cast iron gas hobs (gas included), a sink, a cool box, a water butt, food storage areas and all crockery, cutlery, and cooking equipment. Freezer/cool packs can be rotated in a separate fridge/freezer located outside at the back of the yurt camp kitchen; you can also refill your water here. We provide a washing up area (with hot water) at the back of the yurt camp shower cabin.

**Please note:** These units are 'open-air', so check the weather forecast and bring your own gazebo if needed (for shade or rain), but best not to use a gazebo if it's stormy!

### Showers & Toilets (all campers):

The hot showers and compost toilets are located at the back of the main camping field and are checked and cleaned regularly

## How to Get Here - The High Nature Centre, East Portlemouth, TQ8 8PN

**Directions if driving:** Take the M5 South, then the A38. From the A38, head for Kingsbridge (either via Wrangaton Cross then Loddiswell or via Dartington and Totnes). Kingsbridge is a good place to buy your groceries. From Kingsbridge take the A379 towards Dartmouth, through the villages of West Charleton and East Charleton (Ashby's Easy Store is the last stop for fuel and supplies). At Frogmore, Turn OFF your Sat Nav and turn right over the little bridge and follow the signs to East Portlemouth. Take the left turning to Ford (NOT straight on to South Pool), the road bends right through Ford, then up a steep hill. Go straight on at cross roads at the top and carry on straight for a few minutes. The road bends then widens and straightens. Carry on past the recycling bins on your left, then take the right turn signed East Portlemouth and Gara Rock (next to huge water tower), follow this past East and West Prawle turnings, through S bend, then road narrows at High House Farm. The High Nature Centre is the track on your left opposite High House (signed Seacombe). Follow the signs... please park in the green parking area along the hedgerow, thank you. Well done, you made it! Time to settle in and relax :)

## On Arrival

We ask visitors to arrive between 4pm and 8pm on arrival days, and ask that you please contact us if you are substantially delayed ie. more than one hour behind your notified ETA / arrival time. Campers will be provided with wheelbarrows to transport their belongings to their yurts / bell tents / camping pitches.

## Departure

On the day of your departure we ask you to leave by 10am (please pre-arrange with us if you need to stay longer). You are kindly asked to leave everything in a clean and tidy condition - Thank you.

## Children

Some of the camp equipment can be dangerous if misused. Whilst we appreciate it's important for children to be able to roam freely, it is your responsibility to ensure your children are safe and they tidy up the shared spaces before they leave. We ask you to please supervise young children and let us know if anything is spilt or broken. **Please note:** Children may use the trampoline at their own risk.

## Dogs

Dogs are an additional £10 per dog, hopefully you have already paid for your dog at the time of booking. Please ensure your dog is flea free before you leave your home or there will be an additional cleaning charge). Please bring a small spade with you so that you can dispose of any dog waste into the hedgerows away from foot paths. Dogs must be always kept under control and on a lead.

## Open Fires, BBQ's, and Braziers

We have a limited number of BBQ's and braziers here. You are welcome to BYO. We ask all campers to raise them off the ground. We have lots of large stones/rocks which can be used to raise them if needed. Please ensure you place your brazier or BBQ in a location where the prevailing wind blows away from your tent.

## Fire Safety

All our yurts have fire extinguishers, fire alarms and CO2 alarms. A fire bell and fire hose is located at the back of the shared yurt kitchen cabin. The hose can reach all of our units. The fire meeting point is in the carpark. No candles are permitted inside the yurts or tents unless they are enclosed within a proper lantern. Please be aware that accidents can happen, and we are not responsible for such accidents (to the greatest extent permitted by law). Please pay attention to warning notices and guidance. We have been operating for 10 year and have never had a fire incident in the camp. Please help us to keep it this way - Thank you 😊

## Book / Order Food & Drink

In 2020, due to much demand, we launched our field kitchen and provided 'Alfresco Dining Events' to our campers and the public. We are continuing to develop this part of the business with the aim to expand these events and provide take away meals including beach pic-nic packs, healthy gourmet salad boxes and champagne breakfasts in bed! Please check our website for updates.

## Learn & Relax - book an activity, therapy, or tour

Please also see our website if you are interested in booking on a permaculture tour of the site with the founder, a therapy for a local therapist, or an activity with one of our local activity leaders. Most of our partners are able to offer one to one or family sessions, some activities will need a minimum number of participants. We encourage our guests to join forces with other visitors to increase the numbers.

## Health & Safety – Respect for Others

You will be staying in a coastal rural location with livestock and other hazards. Staying in a yurt can feel like you are in an insulated room, but remember... the walls are made of canvas! We ask all our visitors to respect each other and others staying in the area. Please keep noise to a minimum, especially after 9pm Mon-Thurs and 10pm at weekends. Noise from any electronic devices must be kept low. The owners reserve the right to ask you to leave if you are not behaving appropriately.

## Any Questions?

Please read our 'Frequently Asked Questions' before emailing us. If you have any further questions or are not happy about any of the information provided, please get in contact with us before you depart. We welcome any feedback you might have which will help us to improve our service to you and other guests in the future. Lastly, but importantly, we ask our visitors to keep within the roped and fenced off areas for their own health and safety. Some areas of the site are private and some workshop areas may contain tools which are inappropriate for young children. We wish you a fantastic stay here at High Nature and look forward to meeting you.

**Kind Regards Cat, Tobdan, Tanzen, (Silver the lurcher) and the High Nature Team!**